



# LUCAS

METROPOLITAN  
HOUSING

Public Safety

# Our Mission, Vision and Core Values

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## LMH Mission

To create and maintain sustainable, affordable housing opportunities, provide pathways to a better quality of life, and empower vibrant communities.

## Vision

To be a premier partner in creating communities of choice in the Greater Toledo Area.

## Core Values

- Reliability
- Excellence
- Safety
- Passion
- Ethics
- Commitment
- Teamwork



# Public Safety Department Objectives and Targets

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## Objectives

- ✓ Protect residents, staff and property;
- ✓ Offer a proactive, professional, compassionate, community-involved deterrent to crime and the fear of crime;
- ✓ Decrease criminal incidents through increased safety and security coordination and by providing a community-minded and accountable public safety approach.

## Targets

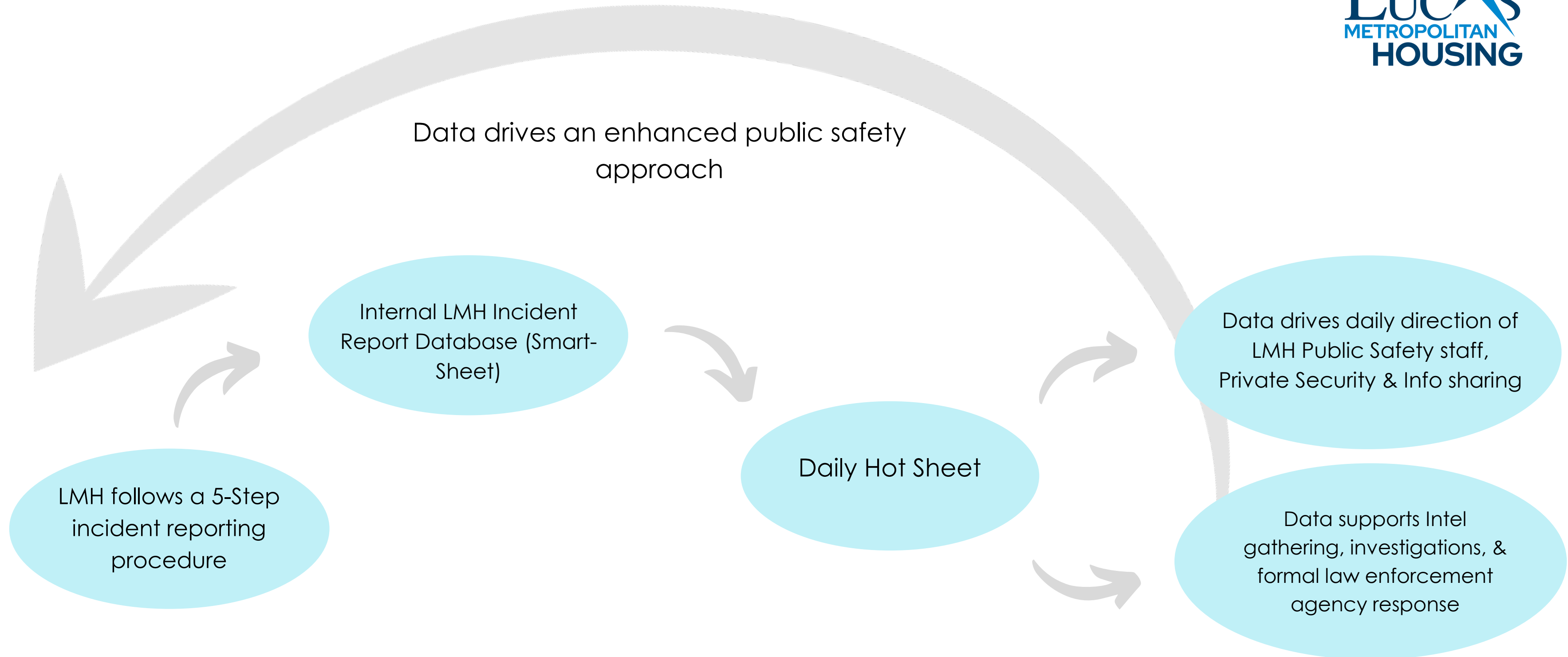
- ✓ Build trust,
- ✓ Instill respect;
- ✓ Improve communication, interaction and relationships with residents by providing a visible, uniformed, proactive presence, preserving and protecting life and property.





# How does LMH uses data to deploy Public Safety resources?

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# LMH 5-Step Incident Report Procedure

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## When does this procedure apply?

- ✓ When an LMH employee has observed/witnessed a crime, been involved in or told about a potential crime or serious safety and security incident, including but not limited to: (Deaths, injury, assaults, theft, break ins, vandalism, threats, disorderly conduct, trespassing, fire, weapon or drug reports, loss or damage of LMHA property including buildings, keys, phones, IDs, key fobs, and/or incidents of panic, concern, or alarm).
- ✓ Call Law Enforcement (911) or nonemergency number.
- ✓ Call Public Safety (419) 259-9404
- ✓ Call Supervisor
- ✓ Do LMH Incident Report
- ✓ Request Police Report



# Summary of recent progress

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## Public Safety Department:

- ✓ Change on approach from Security Operations to Public Safety
- ✓ Public Safety Department expansion
- ✓ Mobile patrol enhancements (24/7 coverage Mon-Fri)
- ✓ Continental Armed Security patrol (weekends)
- ✓ Increased building Static Security services at four elderly designated sites from 7P-3A to 4P-7A, seven days a week.





# Summary of recent progress (cont.)

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## Public Safety Department:

- ✓ Camera System expansion and upgrades – trained staff on usage
- ✓ Expanded and Upgraded Burglary and Keyless Access System, 4 pending
- ✓ Added OPOTA certified and highly trained LMH Mobile Patrol Officers and working towards an additional revised major expansion of Plan
- ✓ Enhanced Incident Report Database and After Hour Emergency Notification Call Tree to increase awareness and response
- ✓ Modified our procedures and reporting of information to ensure increased public safety and accountability
- ✓ Implementation of Hot Sheet, Safety Sweeps, Directed Patrols, Special Attentions
- ✓ Direct line of communication and sharing of Intel within LMH and in partnership with TPD, LCSO and community partners
- ✓ Hot Sheet, No Trespass list, Criminal Intel forwarded to Police & Security
- ✓ Safety First, a combined, proactive, teamwork partnership
- ✓ Safety is everyone's job, everyone has a part!

